

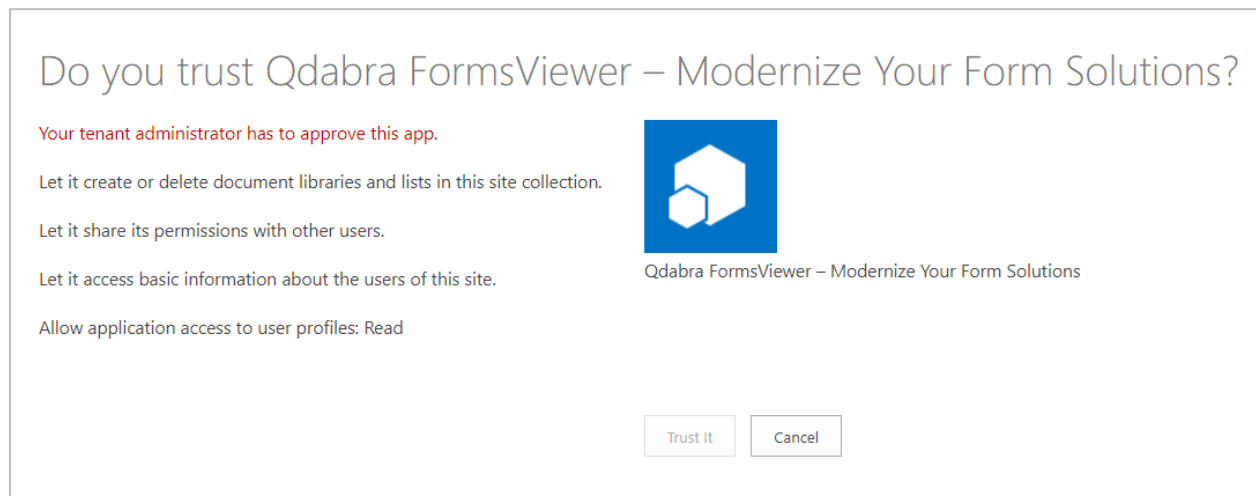
Elevating Permissions in FormsViewer Issue

📅 01/01/2020

Scenario

You've uploaded the FormsViewer app in the App Catalog and approved the app.

When elevating permissions in FormsViewer, you might encounter this error even though the app is already approved:



Reason

- SharePoint is getting confused between the .app version of the app and the one in the store.
- When you look up the client ID in the appinv.aspx page, it finds the Store version instead of the one you're using.
- It's showing that page because you haven't approved the permissions for the Store app, and the Store app is designed to require higher permissions.

Solution / Workaround

For the US version of FormsViewer Online:

1. Create a dummy site within SharePoint.
2. Search for the Store version of FormsViewer there.
3. Click **Request Approval**.

Qdabra FormsViewer – Modernize Your ...
from Qdabra Software

Free

ADD IT

Your tenant administrator has to approve this app [Request Approval](#).

VERSION 3.0.0.0
RATING ★★★★★ (0)
RELEASE DATE April 2019
CATEGORY File Converters & Viewers, Workflow & Process Management
SUPPORT [App Website](#)

MORE ACTIONS ▾

Just upload your existing XSN form templates and you're ready to go!

4. Go to the **App Requests** page.
5. Select the item name and click **Approve**.

Home Search this site

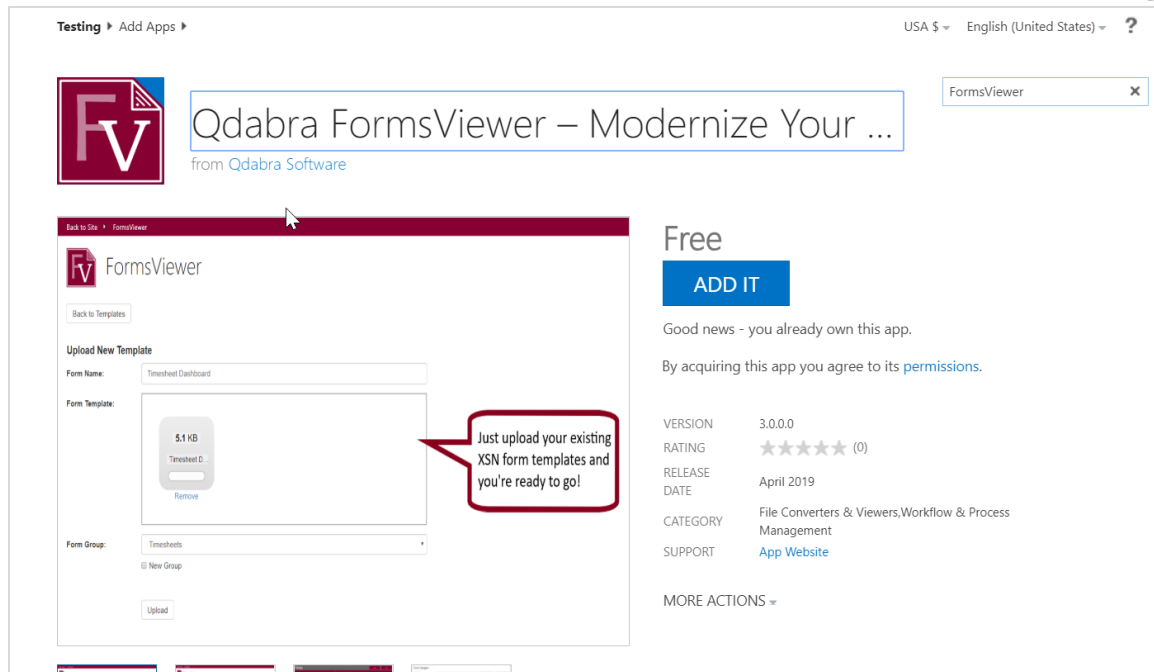
App Requests ⓘ

[+ new item](#)

Active Requests All Requests ...

✓	Asset ID	App Title	Edit	Content Market	Billing Market	Seats	Requested By	Status	Approved By
▲	Requested By : <input type="checkbox"/> Jo-Anne Tandaan (1)								
	WA200000009	Qdabra FormsViewer – Modernize Your Form Solutions		EN-US	US	0	<input type="checkbox"/> Jo-Anne Tandaan	Pending Permission	

6. Repeat step 2 and click **Add it**.



7. The FormsViewer App (store version) should be installed in the dummy site.
This should grant permissions to the non-Store version as well. There's no need to use appinv.aspx.

For FV Europe or On-Prem:

- Use appinv.aspx to elevate permissions
1. Go to https://TENANTNAME-admin.sharepoint.com/_layouts/15/appinv.aspx.
 2. Enter FormsViewer's Client ID (this is in the web.config) and click **Lookup**.
 3. Enter the following in the **Permission Request XML** box:


```
<AppPermissionRequests AllowAppOnlyPolicy="true">
<AppPermissionRequest Scope="http://sharepoint/content/sitecollection"
Right="Manage" />
<AppPermissionRequest Scope="http://sharepoint/social/tenant" Right="Read"
/>
</AppPermissionRequests>
```
 4. Click **Create**.
 5. Click **Trust It**.

Plan for Fix

- Once the Store app is ultimately updated to not have the higher permissions, the situation would then change so that appinv.aspx would be the way to go for the US version of FormsViewer online.